

Privacy Policy



MAGOL MARKET MAKER LLC

MAGOL MARKET MAKER LLC is registered in Saint Vincent and the Grenadines, with the company registration number: 3631 LLC 2024.

Registered address: Suite 305, Griffith Corporate Centre, Beachmont, Kingstown St. Vincent and the Grenadines

Privacy Policy

This document contains the following key points regarding personal information, as well as a glossary of terms. We recommend that you read it to better understand the technical terminology:

- 1. General Terms
- 2. Terms and Definitions
- 3. Information Collected by MAGOL MARKET MAKER LLC
- 4. Reasons and Purposes for Processing Personal Data
- 5. Recipients of the Information
- 6. Requesting Personal Information from Clients
- 7. Security Measures

1. General Terms

- 1.1 MAGOL MARKET MAKER LLC (hereinafter referred to as "M3Trade", "the Company", "we", or "us") is committed to protecting the privacy of its clients and takes its data protection responsibilities seriously. This privacy policy describes how M3Trade collects and processes your personal data. By providing personal information, clients consent to our right to process personal data for the purposes described in this policy or for complying with regulatory and legal obligations.
- 1.2 In accordance with this privacy policy, the Company is committed to protecting all personal information collected and/or processed. Therefore, to fully understand M3Trade's privacy policy, you must read this document.
- 1.3 If you are a client or user of our services, this privacy policy applies in conjunction with any business terms and other contractual documents (including, but not limited to, any agreements we may have with you). If you are not a relevant stakeholder, client, or user of our services but are using our website, this privacy policy also applies to you.

2.Terms and Definitions

2.1 Personal data refers to data that can identify or relates to an identifiable natural person. This includes data you provide to us, data



that is collected about you automatically, and data we receive from third parties.

- 2.2 Client any individual who has used or wishes to use the Company's bservices.
- 2.3 Processing refers to any operation or a set of operations performed on personal information, including, but not limited to, collecting, recording, organizing, and storing.
- 2.4 Services all types of services provided by the Company.

3. Information Collected by M3Trade

For the purposes of this document, M3Trade collects the following information:

- **Personal Identification Data**: Includes full name, gender, date of birth, citizenship, nationality, marital status, signature, taxpayer identification number, utility bills, and other identification document details, as well as your photos and videos;
- **Government Identification**: Such as passport, national identification number, national ID card details, and driver's license.
- **Contact Information**: Home address, phone number, email address, and other necessary information;
- **Financial Information**: Bank account number, bank account balance, payment card information, annual income, transaction information conducted using our services, and other similar information;
- **Employment History**: Workplace information, education level, business activities, and employer references;
- **Communication with Clients**: Responses to surveys, information contained in surveys, records of communication with us, including recordings of conversations with our customer service team;
- **Automatically Collected Information When You Use the Company's Website**:
- **Technical Information and Unique Identifiers**: Internet Protocol (IP) address, login information, browser information, time zone, etc.



- **Cookie Data Used by Company Websites and Mobile Applications**

4. Reasons and Purposes for Processing Personal Data.

The purpose of collecting information is to provide better services to all users.

- **Signing and Execution of Agreements**: Processing personal data is necessary for the signing and execution of agreements, as well as for creating and maintaining your account. This includes using your personal data to accept and process orders and to handle payments. If we do not process your personal data for these purposes, you will not be able to open an account with us or, if you already have an account, your account will be terminated.
- **Compliance with Legal and Regulatory Requirements**: Processing is necessary to comply with applicable laws and regulations, as well as anti-money laundering and counter-terrorism financing laws and regulations.
- **Legal and Regulatory Requirements for Core Services**: Most core services are subject to strict and specific legal and regulatory constraints that require us to collect, use, and store certain personal data, and to process personal identity information, including sensitive personal data in some cases. For example, to comply with "Know Your Customer" (KYC) obligations under applicable laws and regulations, especially for anti-money laundering laws and regulations.
- If you do not provide the personal information required by law, you may not be able to open an account, or if you already have an account, we may have to close your account.
- **Ensuring Platform Security, Integrity, and Safety**: We process your personal data to enhance security, monitor and verify identity or service access, combat malicious software or security threats, and comply with applicable legal and security regulations. We process your personal information to review accounts and related activities, detect and address violations of our agreements and policies, investigate suspicious activities, detect, prevent, and mitigate illegal activities, detect fraud, and maintain the integrity of our services.
- **Communication with customers regarding service and transaction issues **: We use your personal information to communicate administrative information with you, including policy updates and changes to terms related to customer or any other agreements or account information. We will communicate with you to keep you informed about our services, such as notifying you about relevant security issues, updates, or providing other transaction-related information. Without such communication, you may not be aware of important events related to your account that could impact how you use our services. You cannot opt out of receiving important service communications, such as emails or mobile notifications sent for legal or security purposes.



- Handling your personal data also includes providing support when you contact us regarding issues, disputes, complaints, troubleshooting, and other related matters. Additionally, we may use personal data to provide customers with information about services, products, training materials, upcoming events, and other relevant information that may help customers understand the products and other resources offered by the company.

5."Who receives the information?"

- 5.1 **Government Agencies and Entities**: We may provide account and other personal information when we believe it is necessary to comply with the law or our regulatory obligations, enforce or apply this policy and other agreements, or protect the rights, property, or safety of the company, our users, or others. This includes exchanging information with other companies and organizations to prevent fraud and reduce credit risk. Information described in this privacy policy will only be provided to relevant agencies in legal proceedings and/or in response to appropriate orders/requests from regulatory authorities.
- 5.2 **Third-Party Service Providers**: We collaborate with other companies and individuals to perform functions on our behalf. Examples include data analysis, providing marketing support, processing payments, delivering content, and assessing and managing credit risk. These third-party service providers only have access to personal information necessary to perform their functions and are not permitted to use it for any other purpose. Additionally, they must handle personal information in accordance with our contractual agreements (including confidentiality agreements) and applicable data protection laws.

6. "Request for customer personal information"

In certain situations, you can take the following actions regarding your personal information:

- **Request for Access**: Request access to your personal information held by M3Trade.
- **Request for Supplementary or Correction of Information **: Request to supplement incomplete information or correct inaccurate information held by M3Trade.
- **Request for Deletion of Personal Information **: M3Trade will consider your request for deletion of personal information and will delete or erase the information within the scope permitted by law, and notify you accordingly.
- **Express Dissatisfaction with the Collection, Storage, Processing, and Distribution of Personal Information**: In cases where these operations require your consent under the law, you may express dissatisfaction. M3Trade will consider your request and take action only within the scope required by law, notifying you accordingly.



As previously mentioned, inability to access certain information may hinder the provision of all or part of our services, or affect the normal operation of the website or applications.

7. **Security Measures**

- 7.1 M3Trade takes all necessary security measures to ensure that data/personal data collected and stored in relation to your access to the website and/or services provided by M3Trade are protected from any risks, including unauthorized access, misuse, and loss. We recommend using a unique password for your M3Trade account and logging out after using a shared computer.
- 7.2 Access to personal non-public information shared with us is restricted to certain employees, agents, and affiliated companies who need to know this information to provide services. We maintain strict employment policies that prohibit employees with access to your personal non-public information from using or disclosing this information for purposes other than business.
- 7.3 M3Trade employs the latest technology and security standards to provide services to you.
- 7.4 While we employ all security measures to protect your personal data, you acknowledge the risks inherent in transmitting data over the internet. Please be aware that all activities during your use of this website may be recorded and analyzed for various purposes, including security, marketing, and system monitoring.